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Arizona Corporation Commission
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Phoenix, AZ 85007

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October 14, 2013

CORP COMMISSION
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Via UPS Overnight Delivery

Re: *Quarterly Lifeline Report*
Docket T-20802A-11-0174
Decision No. 73344

Arizona Corporation Commission

DOCKETED

OCT 15 2013

Dear Executive Director:

DOCKETED BY

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), TerraCom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

Staff Recommendation Number 43, paragraph H, is as follows:

TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.

Attached, please find an original and thirteen (13) redacted copies of the information requested above for the 3rd quarter of 2013. The **confidential** version of this report has been filed separately and under seal with a copy for both Brian Bozzo in Compliance and a copy for Connie Fitzsimmons in the Commission's Legal Division.

Please let us know if there are any questions regarding the preceding.

Sincerely,

Matt Dean
Regulatory Agent for
TerraCom, Inc.
405-755-8177
mdean@telecompliance.net

Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC; Connie Fitzsimmons, Legal Division, AZCC

REDACTED

QUARTERLY LIFELINE REPORT

FOR TERRACOM, INC. FOR 3rd QUARTER OF 2013

DOCKET NO. T-20802A-11-0174

DECISION NUMBER 73344

Total Lifeline customers at the end of September, 2013

➤ **REDACTED
REDACTED**

Lifeline customers removed from customer-base due to 60 day usage inactivity for Jul 2013- Sep 2013.

➤ July – **REDACTED
REDACTED
REDACTED**
➤ August – **REDACTED
REDACTED
REDACTED**
➤ September – **REDACTED
REDACTED
REDACTED**

Lifeline customers removed from customer-base due to annual verification between Jul 2013 – Sep 2013:

➤ **REDACTED
REDACTED
REDACTED**

Lifeline customers who voluntarily relinquished lifeline service between Jul 2013 – Sep 2013

➤ **REDACTED
REDACTED
REDACTED**